

1. Introduction

These Terms and Conditions ("Terms") govern your access to and use of the BETGOAT website and its associated services (collectively, the "Platform"). They represent a legally binding agreement between you (the "User") and BETGOAT, and you are encouraged to read them thoroughly.

By using the Platform—whether as a guest or as a registered account holder ("Account")—you agree to be bound by these Terms, which may be amended periodically. If you do not agree to these Terms, you must cease all use of the Platform.

In addition, your use of BETGOAT is also governed by our **Privacy Policy**, **Responsible Gambling Policy**, and **Know Your Customer (KYC) Policy**, all of which are incorporated by reference and form an integral part of these Terms.

BETGOAT is operated by Cyclone Tech Solution Pte. Ltd., a registered company in Seychelles (No. 237726) with an office at Oliaji Trade Centre - 1st Floor, Victoria, Mahe, Seychelles. BETGOAT is licensed by the Government of the Autonomous Island of Anjouan, Union of Comoros under license number ALSI-202505045-FI2.

2. General Provisions

BETGOAT may update these Terms at its sole discretion at any time. Updates become effective upon publication on the website. It is your responsibility to review these Terms regularly. Continued use of the Platform after changes constitutes acceptance of the new Terms. Any unsettled bets placed prior to changes will remain governed by the previous version.

3. User Responsibilities

By accessing BETGOAT, you affirm the following:

- **3.1.** You are at least 18 years old, or the legal gambling age in your jurisdiction, and can provide age verification if required.
- **3.2.** You are legally capable of entering into contracts.
- **3.3.** Your use of the Platform is lawful under the laws of your residence.
- **3.4.** You do not use tools (e.g., VPN, proxy) to disguise your location.
- **3.5.** The payment methods used are legally and rightfully yours.
- **3.6.** All deposits are made in good faith and will not be reversed without just cause.

- **3.7.** You acknowledge the possibility of losing deposited funds and accept that responsibility.
 - **3.8.** You will not use insider information to gain an unfair advantage.
 - **3.9.** Your activity is for personal, not commercial, purposes.
 - **3.10.** You will not exploit any feature or outcome dishonestly.
 - **3.11.** You will act in good faith and maintain fair use of the Platform.
 - **3.12.** You are not enrolled in our affiliate program unless explicitly authorized.
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4. Prohibited Usage

You agree not to use BETGOAT if:

- **4.1.** You are underage or not legally permitted to engage in gambling.
- **4.2.** You are accessing the Platform from a prohibited jurisdiction, including:
 - Austria, France, Germany, Netherlands, Spain, United Kingdom, United States (including territories), Union of Comoros, and FATF-blacklisted countries.
- **4.3.** You attempt to collect user data (e.g., emails, usernames).
- **4.4.** You attempt to interfere with platform operations or other users.
- **4.5.** You promote spam, unsolicited offers, or commercial schemes.
- **4.6.** You attempt to cheat, collude, or manipulate game results.
- **4.7.** You engage in unlawful activities of any kind.

Additional restrictions:

- **4.2.** User accounts are non-transferable.
- **4.3.** Fund transfers between accounts are prohibited.
- **4.4.** We may terminate your account for violating these rules.

- **4.5.** BETGOAT staff and affiliates are prohibited from wagering without director approval.
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5. Account Registration

You acknowledge that:

- **5.1.** BETGOAT reserves the right to deny account registration for any reason.
- **5.2.** Identity verification (e.g., ID, utility bill) may be required to unlock full functionality.
- **5.3.** You must maintain accurate contact details, especially your email address.
- **5.4.** You are allowed only one account. Duplicates will be closed.
- **5.5.** We may use third-party data sources to validate your identity.
- **5.6.** Passwords must be kept secure; you are liable for all activity on your account.
- **5.7.** You may not distribute screenshots or display the platform in unauthorized ways.
- **5.8.** You can use any listed currency, but transaction options may vary.
- **5.9.** Account creation is not a guarantee; we may decline without explanation.
- **5.10.** Additional documents may be requested at any time for regulatory compliance.

6. Managing Your Account

- **6.1.** Accounts may operate in multiple currencies. All balances and transactions will be displayed in the currency selected for that transaction.
- **6.2.** BETGOAT does not provide credit. Users must have sufficient funds to wager.
- **6.3.** We may suspend or close accounts that breach these Terms, compromise platform integrity, or pose a legal or reputational risk.
- **6.4.** We may close any account at our discretion, even without prior notice. However, we will honor outstanding obligations.
- **6.5.** BETGOAT may decline or void any bets placed suspiciously or outside our policies.

- **6.6.** Mistaken credits remain the property of BETGOAT and may be reclaimed at any time.
 - **6.7.** Overdrawn balances must be settled by the user.
 - **6.8.** You must report any account errors immediately upon discovery.
 - **6.9.** If gambling is no longer enjoyable or feels problematic, you may request **self-exclusion** by contacting Customer Support. This will take effect within 24 hours.
 - **6.10.** Account transfers, pledges, sales, or gifting are prohibited in all forms.
 - **6.11.** To close your account, contact Customer Support via your registered email.
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7. Depositing Funds

- **7.1.** Deposits must originate from an account or card registered in your name. Any currency conversions will use rates from oanda.com or our payment provider's rate.
 - **7.2.** Transaction fees may apply depending on the payment method. BETGOAT absorbs many deposit fees, but external bank charges are your responsibility.
 - **7.3.** Deposits via card will only be credited after authorization from your card issuer.
 - **7.4.** You agree not to initiate chargebacks or attempt to reverse any payment without cause. Any winnings tied to such actions may be forfeited.
 - **7.5.** Accepting a promotional code or bonus offer binds you to our **Bonus Terms & Conditions**.
 - **7.6.** Funds originating from illegal or unauthorized activities must not be deposited.
 - **7.7.** For card transactions, it is recommended to retain your transaction receipts and these Terms.
 - **7.8.** It is your responsibility to know whether online gambling is legal in your jurisdiction.
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8. Withdrawing Funds

- **8.1.** Withdrawals can only be made from cleared, available funds. Minimum withdrawal per transaction is dependent on the currency wallet. (or equivalent),

unless closing your account.

- **8.2.** To meet Anti-Money Laundering (AML) requirements, you must wager 100% of deposited funds before requesting withdrawal.
 - **8.3.** We may require additional identity verification (ID, selfie, call) before processing a withdrawal.
 - **8.4.** Withdrawals will be made back to the original funding source. Exceptions require extra verification.
 - **8.5.** If your account is inaccessible or closed, contact Support to arrange withdrawal.
 - **8.6.** Withdrawals may be denied if you have breached restricted use policies in **Clauses 3.3 or 4.**
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9. Payments and Third-Party Processors

- **9.1.** You are responsible for all payments made to BETGOAT. Attempted reversals, chargebacks, or payment fraud will result in penalties, including a USDT 50 admin fee per incident.
 - **9.2.** BETGOAT may process payments via third-party financial institutions, and you agree to their terms as applicable.
 - **9.3.** All financial transactions are monitored for suspicious activity. Any anomalies may be reported to regulatory bodies.
 - **9.4.** These payment terms also apply to group entities or service partners acting on behalf of BETGOAT.
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10. System Errors and Technical Malfunctions

- **10.1.** In the event of system errors, bugs, or technical issues, affected bets will be voided. You must notify BETGOAT immediately if you notice any anomalies.
- **10.2.** If bets are accepted due to a clear pricing error or significantly deviate from the market average, BETGOAT may cancel or adjust such wagers.
- **10.3.** If you receive funds in error, they must be returned. BETGOAT may reverse these amounts from your balance or request repayment. If your balance is insufficient, you are liable for the difference.

11. Game Rules, Refunds & Bet Settlements

- **11.1.** Winners are determined based on outcomes recognized at the time of event settlement. Protests or reversed decisions will not be considered.
- **11.2.** Once a result is confirmed and 72 hours have passed, it is deemed final. Corrections will only be made within that window due to system or human error.
- **11.3.** If a governing body changes the result within the payout period, refunds may be issued.
- **11.4.** For matches with a draw option: if a draw occurs, win/lose bets are lost. If no draw option exists, bets may be voided unless extra time is included.
- **11.5.** If an event cannot be verified due to a broadcast issue and no alternative source is available, bets may be voided.
- **11.6.** BETGOAT sets minimum and maximum betting amounts per event and reserves the right to adjust limits individually.
- **11.7.** Users are solely responsible for verifying their bets. Completed transactions are final and not subject to review for missing or duplicate entries.
- **11.8.** Matchups are valid if team names are correct, regardless of listed league names.
- **11.9.** Match start times are indicative. If not resumed within 72 hours of the scheduled start, bets are void, except where tournament progression is concerned.
- **11.10.** If a wrong date is posted but the official match occurs, wagers still apply to the correct date.
- **11.11.** Use of stand-ins in team lineups does not invalidate results.
- **11.12.** BETGOAT may add or remove markets, games, or products at its discretion.
- **11.13.** Detailed rules for sports betting can be found on our **Sports Betting Rules** page.

12. Communication & Notifications

- **12.1.** Contact us via the **Customer Support form** on the Website for all inquiries.

- **12.2.** BETGOAT will communicate with you via your **Registered Email Address** or post notices on the Website.
 - **12.3.** All official communications must be in English and from/to your registered email.
 - **12.4.** By accepting these Terms, you consent to receiving promotional and informational emails. You may opt out anytime by contacting Support.
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13. Force Majeure

We are not liable for delays or failures caused by events beyond our control, including but not limited to:

- Natural disasters
- Labor strikes or disputes
- Power outages
- Telecommunication failures
- Governmental or regulatory actions

In such cases, we reserve the right to suspend or cancel services without liability.

14. Limitation of Liability

- **14.1.** BETGOAT will not be liable for any foreseeable loss or damage unless caused by our gross negligence or breach of statutory duty.
 - **14.2.** If found liable, the maximum compensation will be the lesser of:
 - The value of the affected bet(s), or
 - USDT 500 in total.
 - **14.3.** Users are responsible for ensuring their systems are compatible and secure (e.g., using antivirus software).
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15. Age Restrictions

- **15.1.** Accounts suspected to be owned or used by underage individuals will be locked while we investigate. If confirmed:
 - All winnings will be forfeited.
 - Non-winnings may be returned or held until legal age is reached.
 - Legal action may be initiated for attempted fraud or false information.
- **15.2.** This rule also applies if you're over 18 but gambling from a jurisdiction with a higher legal gambling age.
- **15.3.** BETGOAT may notify relevant authorities in cases of fraud or underage use.

16. Fraud and Misconduct

- **16.1.** BETGOAT will pursue criminal and civil action against any user involved in fraud, deception, or unlawful conduct on the Platform.
 - **16.2.** Suspected fraudulent behavior may result in:
 - Account suspension or closure
 - Forfeiture of winnings
 - Disclosure of your personal details to relevant legal authorities
 - **16.3.** You are liable to fully compensate BETGOAT for any losses, damages, or costs resulting from your misconduct, including legal and reputational harm.
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17. Intellectual Property Rights

- **17.1.** All rights related to BETGOAT's name, logo, website, content, and technology are owned by the Company and protected by law.
- **17.2.** Unauthorized commercial use of your account, including advertising or promotion, is strictly prohibited.
- **17.3.** You may not use our trademarks, designs, or content to misrepresent or associate unrelated products or services with BETGOAT.
- **17.4.** No part of the Platform may be copied, altered, or distributed without express written permission from BETGOAT.

- **17.5.** We reserve the right to take legal action in case of intellectual property infringement.
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18. User License

- **18.1.** BETGOAT grants you a limited, non-transferable, revocable license to use the Platform for personal, non-commercial purposes.
 - **18.2.** You may not modify, distribute, reproduce, or exploit any part of the Platform or its content outside of your own lawful, private use.
 - **18.3.** Violating this clause may result in civil or criminal prosecution and immediate account termination.
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19. User Conduct and Safety

- **19.1.** You must not post or transmit unlawful, threatening, abusive, libelous, defamatory, obscene, or objectionable content on or through the Platform.
- **19.2.** The following are examples of **Prohibited Behavior**:
 - Sharing false or misleading information
 - Promoting or engaging in illegal activities
 - Sharing viruses, malware, or disruptive software
 - Attempting to hack, reverse engineer, or manipulate the platform
 - Harassing or scamming other users
 - Impersonating other users or BETGOAT staff
 - Posting spam or unsolicited content
- **19.3.** BETGOAT reserves the right to investigate and take action against any conduct deemed inappropriate, which may include:
 - Removing content
 - Banning users

- Reporting behavior to authorities
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20. External Websites

- **20.1.** BETGOAT may include links to third-party websites for your convenience. These sites are not reviewed or controlled by us.
- **20.2.** We do not endorse, guarantee, or take responsibility for the accuracy, safety, or content of external sites.
- **20.3.** Users are advised to take normal precautions when visiting external sites, including reviewing their terms and privacy policies.

21. Complaints

- **21.1.** If you have concerns or questions about these Terms, please contact our Customer Support via the Website, using your registered email.
 - **21.2.** While we strive to address complaints fairly and quickly, we are not liable for any outcomes or expectations regarding complaint resolution.
 - **21.3.** If you disagree with how a bet or game was settled, contact us with relevant details. We aim to respond within 28 days.
 - **21.4.** All disputes must be submitted within **3 days** of the outcome. Submissions after this timeframe will not be considered.
 - **21.5.** If a resolution is not reached through Customer Support, the issue will be escalated to our management team.
 - **21.6.** Should you remain dissatisfied, you may request arbitration under the dispute resolution process.
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22. Assignment of Rights

- **22.1.** You may not assign or transfer any of your rights or obligations under these Terms without our written approval.
 - **22.2.** BETGOAT may assign its rights or obligations to a third party, provided such a party can maintain the quality and continuity of the Services.
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23. Severability

- **23.1.** If any clause in these Terms is found to be unenforceable or invalid by law, the clause will be revised where possible, and the remaining provisions will remain in full effect.
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24. Breach of Terms

- **24.1.** If you breach any part of these Terms:
 - You agree to indemnify BETGOAT, its affiliates, and partners for all losses, damages, and legal fees resulting from your breach.
 - **24.2.** We may withhold your winnings, freeze your account, or publish your identity in cases of significant breach or fraud.
 - Funds may be retained to cover damages, and the Gaming Board of Anjouan may be notified if applicable.
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25. Dispute Resolution

Between Users:

- **25.1.** If a dispute arises between users, BETGOAT will attempt to mediate the issue privately. Escalation is allowed if initial resolution efforts fail.
- **25.2.** If unresolved after 7 days with our support team, the matter may proceed to arbitration. For disputes exceeding USDT 500, they may be referred to the Gaming Board of Anjouan.

Process:

- **25.3.a.** BETGOAT may seek injunctive relief in court to prevent disclosure of confidential data.
- **25.3.b.** All other disputes are to be resolved by the Gaming Board of Anjouan, whose ruling is final and binding.
- **25.3.c.** In case of discrepancies between software results and server logs, server results prevail.

- **25.3.d.** All claims must be submitted within 7 calendar days to: admin@betgoat.com

With the Company:

- **25.5.** In disputes between you and BETGOAT, server logs and records are final.
- **25.6.** You may also escalate disputes to the Gaming Board of Anjouan.

Additional Notes:

- **25.7.** All other complaints must be filed within 7 calendar days of the incident.
- **25.8.** You consent to the jurisdiction of the Autonomous Island of Anjouan for all legal matters related to BETGOAT.

26. General Provisions

- **26.1.** These Terms remain in effect as long as you maintain access to or use of the Platform, and will survive even after your account is closed.
- **26.2.** Any reference to singular includes the plural, and vice versa. References to gender apply inclusively to all.
- **26.3.** No waiver of any breach is valid unless it is provided in writing. Our failure to enforce a right does not waive our right to enforce it later.
- **26.4.** By using the BETGOAT Platform, you confirm that you have read, understood, and agree to be legally bound by these Terms.
- **26.5.** If a discrepancy arises between translations of these Terms, the English version will prevail.
- **26.6.** These Terms are governed by the laws of the **Autonomous Island of Anjouan, Union of Comoros**. You agree to the exclusive jurisdiction of its courts in all matters concerning your use of BETGOAT.
- **26.7.** These Terms constitute the entire agreement between you and BETGOAT and supersede any prior agreements or understandings.
- **26.8.** You waive your right to participate in any class action, collective, or representative proceeding against BETGOAT.

27. Special Provisions for Poker Games

- **27.1.** Bets in multi-player poker games are placed between users, not with BETGOAT. The platform facilitates gameplay but does not wager.
- **27.2.** You may not occupy more than one seat at a table, though you may play at multiple tables.
- **27.3.** Poker hands and results may be publicly visible and shared among players.
- **27.4.** A **rake** (commission) or tournament **buy-in fee** is charged as per BETGOAT's House Rules.
- **27.5. Collusion**—players working together to gain unfair advantage—is strictly prohibited. Offending accounts may be frozen, banned, and reported.
- **27.6.** Engaging in collusion or suspicious activity may lead to account termination and forfeiture of funds.
- **27.7.** BETGOAT employs advanced detection systems to monitor and investigate suspicious poker activity.
- **27.8.** While we investigate reported misconduct, we are not obligated to take action unless we deem it necessary.
- **27.9.** You are encouraged to report suspected misconduct by emailing: admin@betgoat.com
- **27.10.** Players found violating poker rules may have their real names disclosed and funds confiscated.
- **27.11. Chip dumping**—intentionally losing to transfer chips—is prohibited and will result in account closure.
- **27.12.** If found guilty of poker-related fraud, your account may be terminated and reported to the Gaming Board of Anjouan.

28. FIAT Transaction Disputes

- **28.1.** Any issues related to fiat currency deposits must be reported within **30 calendar days** of the transaction.
- **28.2.** Claims submitted after this timeframe will not be processed.
- **28.3.** Posting unresolved complaints in public forums beyond the 30-day limit will not override this rule.

- **28.4.** BETGOAT cannot assist in resolving fiat-related disputes beyond this deadline, with **no exceptions**.